



American Society for Health Care Risk Management

ASHRM 2019

ANNUAL CONFERENCE

October 13-16, 2019 Baltimore, Maryland



ASHRM Annual Conference Policies

Cancellation Policy

All cancellation and refund requests must be made in writing to ASHRM@aha.org. All refunds will be provided in the original form of payment after the Annual Conference concludes. Registration fees, less a \$100 cancellation fee, are refundable if written notice is emailed by **Sept. 30, 2019**, at 4 p.m. CT. Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

ERM and Patient Safety Certificate Programs Cancellation Policy

Registration fees, less a \$100 cancellation fee, are refundable if written notice is emailed no later than **Aug. 16, 2019** at 4 p.m. CT – this date is prior to the start of the self-study portion of the program. Payment to join or renew ASHRM membership is nonrefundable and nontransferable.

Substitutions

Registrants unable to attend may send an alternate. If the alternate is not a member of ASHRM and the original registrant is a member, the nonmember differential must be paid. The deadline for substitutions is **Sept. 30, 2019**.

Special Accommodations

If you require special accommodations, please contact ASHRM in advance at ASHRM@aha.org.

For More Information

Phone: (312) 422-3980

Email: ASHRM@aha.org

Online: ASHRM.org/annual